

CERTIFICATE OF REGISTRATION

WITH THE
DEPARTMENT OF ECONOMIC DEVELOPMENT, TOURISM
AND ENVIRONMENTAL AFFAIRS

This is to certify that

Sustain Wildlife and Birding Safaris

is registered with Department of Economic Development, Tourism and Environmental Affairs in the following category

Category: Travel Services

Sub-Category: Tour Operator

This is in accordance with regulations that were promulgated on 13 May 2004

under

section 32 (f) and (1) of the KwaZulu - Notal Tourism Amenisment Act 2002 (Act No. 2 of 2002)

Bamini

September 2022

Ms T.P. Dlamini
Provincial Registrar Tourism Services
Dept of Economic Development, Tourism and Environmental Affairs

Registration Expiry Date



Zulu Kingdom, Exceptional

"Registration with KZN Economic Development, Tourism and Environmental Affairs is valid for 12 months and is subject to renewal



Sustain Wildlife and Birding Safaris 23 Beech Road Glen Anil Durban 4051

Dear Partner in Tourism

SUBJECT: CONFIRMATION OF REGISTRATION WITH EDTEA

Please find enclosed your tourism registration certificate valid until <u>September 2022</u>. Kindly ensure that the certificate is displayed on your premises at all times, so as to meet the regulations requirements.

Registered members can also access the Tourism KwaZulu–Natal branding logo. This logo has been designed to be utilized by registered members such as yourself, and may be used on your marketing material that promotes products and services offered in the Province.

The Department of Economic Development, Tourism and Environmental Affairs KwaZulu-Natal recognizes the pivotal role that our partners play in delivering on our mandate to develop and promote tourism within the province, nationally as well as internationally. For these reasons Tourism KZN offers tourism service providers a unique opportunity to market their products and services through the wide range of marketing benefits that the tourism registration scheme offers

These include:

- Listing on the web-page hosted and generated by Tourism KZN.
- Inclusion on a comprehensive central database of the tourism establishments & tour operators within the Province.
- Permission to display brochures at Tourism KZN's flagship information office and airport office.

Our visitors can rest assured that all information pertaining to tourism establishments, facilities and services in KZN, advertised on Tourism KZN's website, trade directories, maps and brochures; meet the basic legal requirements to operate a business in the tourism environment. The reason for this is to safeguard those making use of tourism facilities from fly- by- night businesses operating in KwaZulu-Natal. This creates a negative image of the province and through our customer care programme; visitors are now being encouraged to make use of the database facilities where a listing of all existing, registered and legal establishments and operators can be obtained. This will ultimately raise the standard of service delivery in the province and will ensure that all visitors enjoy a safe stay in our beautiful Zulu Kingdom.

I would like to kindly request your continued and loyal support as a registered member with the Department in making this province a safer and a more enjoyable destination. For enquiries please contact **Mr. Handsome**Ngcamu at 033 2649317/18/21/22/49

Yours in Tourism

Ms T.P. Dlamini

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Provincial Registrar: Tourism Services

Economic Development, Tourism & Environmental Affairs

UMNYANGO WEZCKUTHUTHUKISWA KOMNOTHO, EZOKUVAKASHA NOKONGIWA KWEMVELO KZN

Private Bag X9152, Pietermaritzburg, 3200

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270 Jabu Nillovii Street, Pietermaritzburg, 3200

DEPARTMENT OF ECONOMIC DEVELOPMENT, TOURISM AND ENVIRONMENTAL AFFAIRS